

PROCESS

CREATIVE STUDIOS

1956 West 25th Street
Suite 300
Cleveland, Ohio 44113
www.ProcessCreative.com
FAX 216.622.2991

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216.622.2990

Scott J. Kurinsky
Senior Project Manager
Bear Construction
1501 Rohlwing Road
Rolling Meadows, IL 60008-1336

Dear Scott:

As the year end approaches, I've been thinking about the many projects that we completed. This got me thinking about the La-Z-Boy Showroom at the Merchandise Mart and how it was one of the highlights of the year. I've been remiss in letting you know what a stellar job you and Bear Construction did for my client and my firm.

Given the fact that we were left with very little time to complete the project before NeoCon, on a very tight budget, and knew no contractors in Chicago, I'm thrilled that we were directed towards you and Bear.

Throughout the project, I always had the feeling that we were in the right hands. You and your staff were responsive, professional, and, most of all, enjoyable to work with. I am very pleased with the quality of the final product and I think it's fair to say that the client was very impressed that we were able to accomplish what we did in the time frame and budget that they gave us. They are thrilled with the look of their new showroom.

You hit a home run for us and I am very appreciative. I hope that we have a chance to work together again, soon. And don't hesitate to use my name as a reference, especially for someone who is from out-of-town. Our experience was excellent.

Warmest regards and best wishes for a great 2006.

Process Creative Studios Inc.



John C. Williams AIA IIDA
Principal

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